## CMS 1500 Claim Form Completion Instructions for Disposable Medical Supplies

Use the following claim form completion instructions, *not* the claim form's printed descriptions, to avoid denial or inaccurate claim payment. Do not include attachments unless instructed to do so. Complete the elements listed below as appropriate.

*Note:* Medicaid providers should *always* verify recipient eligibility before delivering services.

#### Element 1 — Program Block/Claim Sort Indicator

Enter claim sort indicator "D" in the Medicaid check box for the service billed.

#### Element 1a — Insured's I.D. Number

Enter the recipient's 10-digit Medicaid identification number. Do not enter any other numbers or letters.

#### Element 2 — Patient's Name

Enter the recipient's last name, first name, and middle initial. Use the Eligibility Verification System (EVS) to obtain the correct spelling of the recipient's name. If the name or spelling of the name on the Medicaid identification card and the EVS do not match, use the spelling from the EVS.

#### Mother/Baby Claims

A provider may submit claims for an infant if the infant is 10 days old or less on the date of service (DOS) and the mother of the infant is a Medicaid recipient. To submit a claim for an infant using the mother's Medicaid identification number, enter the following:

Element 1a: Enter the mother's 10-digit Medicaid identification number.

Element 2: Enter the mother's last name followed by "newborn."

Element 3: Enter the *infant's* date of birth. Element 4: Enter the mother's name followed by

"mom" in parentheses.

Element 21: Indicate the secondary or lesser diagnosis

code "M11" in fields 2, 3, or 4.

#### Element 3 — Patient's Birth Date, Patient's Sex

Enter the recipient's birth date in MM/DD/YY format (e.g., June 30, 1975, would be 06/30/75) or in MM/DD/ YYYY format (e.g., June 30, 1975, would be 06/30/1975). Specify if the recipient is male or female by placing an "X" in the appropriate box.

Element 4 — Insured's Name (not required)

Element 5 — Patient's Address

Enter the complete address of the recipient's place of residence, if known.

Element 6 — Patient Relationship to Insured (not required)

Element 7 — Insured's Address (not required)

Element 8 — Patient Status (not required)

Element 9 — Other Insured's Name

Third-party insurance (commercial insurance coverage) must be billed prior to billing Wisconsin Medicaid, unless the service does not require third-party billing as determined by Wisconsin Medicaid.

- When the recipient has dental ("DEN") insurance only or has no commercial insurance, leave Element 9 blank.
- When the recipient has Wausau Health Protection Plan ("HPP"), BlueCross & BlueShield ("BLU"), Wisconsin Physicians Service ("WPS"), TriCare ("CHA"), or some other ("OTH") commercial insurance, and the service requires third-party billing according to the Coordination of Benefits section of the All-Provider Handbook, then one of

the following three other insurance (OI) explanation codes *must* be indicated in the *first* box of Element 9. The description is not required, nor is the policyholder, plan name, group number, etc. (Elements 9a, 9b, 9c, and 9d are not required.)

Code Description

- **OI-P** PAID by health insurance. In Element 29 of this claim form, indicate the amount paid by health insurance to the provider or to the insured.
- **OI-D** DENIED by health insurance following submission of a correct and complete claim, *or* payment was applied towards the coinsurance and deductible. Do *not* use this code unless the claim was actually billed to the health insurer.
- **OI-Y** YES, the recipient has health insurance, but it was not billed for reasons including, but not limited to:
  - √ Recipient denied coverage or will not cooperate.
  - $\sqrt{\phantom{a}}$  The provider knows the service in question is not covered by the carrier.
  - $\sqrt{}$  Health insurance failed to respond to initial and follow-up claims.
  - $\sqrt{}$  Benefits not assignable or cannot get assignment.
- When the recipient is a member of a commercial HMO, one of the following must be indicated, *if applicable*:
  - Code Description
  - **OI-P** PAID by HMO. The amount paid is indicated on the claim.
  - **OI-H** HMO does not cover this service or the billed amount does not exceed the coinsurance or deductible amount.

*Important Note*: The provider may not use OI-H if the HMO denied payment because an otherwise covered service was not rendered by a designated provider. Services covered by an HMO are not reimbursable by Wisconsin Medicaid except for the copayment and deductible amounts. Providers who receive a capitation payment from the HMO may not bill Wisconsin Medicaid for services which are included in the capitation payment.

#### Element 10 — Is Patient's Condition Related to (not required)

#### Element 11 — Insured's Policy, Group, or FECA Number

Use the *first* box of this element for Medicare information. (Elements 11a, 11b, 11c, and 11d are not required.) Bill Medicare before billing Wisconsin Medicaid.

Element 11 should be left blank when one or more of the following statements is true:

- Medicare never covers the procedure in any circumstance.
- The recipient's Wisconsin Medicaid file shows he or she does not have any Medicare coverage for the service provided. For example, the service is covered by Medicare Part A, but the recipient does not have Medicare Part A. Services related to a diagnosis of chronic renal failure are the only exceptions.
- The *nonphysician* provider's Wisconsin Medicaid file shows he or she is not Medicare certified. (This does not apply to physicians because Medicare will retroactively certify physicians for the date and the service provided if they held a valid license when the service was performed.)
- Medicare has allowed the charges. In this case, attach the Explanation of Medicare Benefits, but do not indicate on the claim form the amount Medicare paid.

If none of the previous statements are true, a Medicare disclaimer code is necessary.

The following Medicare disclaimer codes can be used when appropriate:

#### Code Description

Medicare benefits exhausted. This code can be used when Medicare has denied the charges because M-1 the recipient's lifetime benefit, spell of illness, or yearly allotment of available benefits is exhausted. Use the M-1 disclaimer in these two instances only:

For Medicare Part A (all three criteria must be met):

- The provider is identified in Wisconsin Medicaid files as certified for Medicare Part A.
- The recipient is eligible for Medicare Part A.
- The service provided is covered by Medicare Part A but is not payable due to benefits being exhausted.

For Medicare Part B (all three criteria must be met):

- The provider is identified in Wisconsin Medicaid files as certified for Medicare Part B.
- The recipient is eligible for Medicare Part B.
- The service provided is covered by Medicare Part B but is not payable due to benefits being exhausted.
- M-5**Provider is not Medicare certified.** This code can be used when providers are identified in Wisconsin Medicaid files as being Medicare certified, but are billing for DOS before or after their Medicare certification effective dates. Use M-5 in these two instances only:

For Medicare Part A (all three criteria must be met):

- The provider is identified in Wisconsin Medicaid files as certified for Medicare Part A but not for the date the service was provided.
- The recipient is eligible for Medicare Part A.
- The procedure provided is covered by Medicare Part A.

For Medicare Part B (all three criteria must be met):

- The provider is identified in Wisconsin Medicaid files as certified for Medicare Part B but not for the date the service was provided.
- The recipient is eligible for Medicare Part B.
- The procedure provided is covered by Medicare Part B.

The following providers are required to be certified by Medicare if they intend to provide a Medicare-covered service to a dual entitlee:

- Home care agencies.
- Medical equipment vendors.
- Pharmacies.
- Physicians.

**M-6** Recipient not Medicare eligible. This code can be used when Medicare denies payment for services related to *chronic renal failure* (diagnosis code "585") because the recipient is not eligible for Medicare. Medicare must be billed first, even when the recipient is identified in Wisconsin Medicaid files as not eligible for Medicare. Use the M-6 disclaimer code in these two instances only:

For Medicare Part A (all three criteria must be met):

- The provider is identified in Wisconsin Medicaid files as certified for Medicare Part A.
- Medicare denies the recipient eligibility.
- The service is related to chronic renal failure.

For Medicare Part B (all three criteria must be met):

- The provider is identified in Wisconsin Medicaid files as certified for Medicare Part B.
- Medicare denies the recipient eligibility.
- The service is related to chronic renal failure.
- M-7**Medicare disallowed or denied payment.** This code applies when Medicare denies the claim for reasons related to policy, not billing errors. Use M-7 in these two instances only:

For Medicare Part A (all three criteria must be met):

- The provider is identified in Wisconsin Medicaid files as certified for Medicare Part A.
- The recipient is eligible for Medicare Part A.
- The service is covered by Medicare Part A but is denied by Medicare Part A due to frequency limitations, diagnosis restrictions, etc.

For Medicare Part B (all three criteria must be met):

- The provider is identified in Wisconsin Medicaid files as certified for Medicare Part B.
- The recipient is eligible for Medicare Part B.
- The service is covered by Medicare Part B but is denied by Medicare Part B due to frequency limitations, diagnosis restrictions, etc.
- M-8Noncovered Medicare service. This code can be used when Medicare was not billed because the service, under certain circumstances related to the recipient's diagnosis, is not covered. Use M-8 in these two instances only:

For Medicare Part A (all three criteria must be met):

- The provider is identified in Wisconsin Medicaid files as certified for Medicare Part A.
- The recipient is eligible for Medicare Part A.
- The service is usually covered by Medicare Part A but not under certain circumstances related to the recipient's diagnosis.

For Medicare Part B (all three criteria must be met):

- The provider is identified in Wisconsin Medicaid files as certified for Medicare Part B.
- The recipient is eligible for Medicare Part B.
- The service is usually covered by Medicare Part B but not under certain circumstances related to the recipient's diagnosis.

Elements 12 and 13 — Authorized Person's Signature (not required)

Element 14 — Date of Current Illness, Injury, or Pregnancy (not required)

Element 15 — If Patient Has Had Same or Similar Illness (not required)

Element 16 — Dates Patient Unable to Work in Current Occupation (not required)

Elements 17 and 17a — Name and I.D. Number of Referring Physician or Other Source Enter the referring or prescribing physician's name and his or her six-character Universal Provider Identification Number (UPIN). If the UPIN is not available, enter the Medicaid provider number or license number of the referring provider. (This is not required on claims for hearing aid batteries.)

Element 18 — Hospitalization Dates Related to Current Services (not required)

Element 19 — Reserved for Local Use (not required)

Element 20 — Outside Lab? (not required)

Element 21 — Diagnosis or Nature of Illness or Injury

Enter the International Classification of Diseases, Ninth Revision, Clinical Modification (ICD-9-CM) diagnosis code for each symptom or condition related to the services provided. List the primary diagnosis first. Etiology ("E") and manifestation ("M") codes may not be used as a primary diagnosis. The diagnosis description is not required.

Wisconsin Medicaid denies claims without the appropriate ICD-9-CM diagnosis code. One source to order the complete ICD-9-CM code book is:

St Anthony Publishing Inc PO Box 96561 Washington DC 20090 (800) 632-0123

Element 22 — Medicaid Resubmission (not required)

Element 23 — Prior Authorization Number

Enter the seven-digit prior authorization (PA) number from the approved PA request. Services authorized under multiple PAs must be billed on separate claim forms with their respective PA numbers.

Element 24A — Date(s) of Service

Enter the month, day, and year for each procedure using the following guidelines:

- When billing for one DOS, enter the date in MM/DD/YY or MM/DD/YYYY format in the "From" field.
- When billing for two, three, or four DOS on the same detail line, enter the first DOS in MM/DD/YY or MM/DD/YYYY format in the "From" field, and subsequent DOS in the "To" field by listing *only* the date(s) of the month (i.e., DD, DD/DD, or DD/DD/DD).

It is allowable to enter up to four DOS per line if:

- All DOS are in the same calendar month.
- All services are billed using the same procedure code and modifier, if applicable.

- All procedures have the same type of service (TOS) code.
- All procedures have the same place of service (POS) code.
- All procedures were performed by the same provider.
- The same diagnosis is applicable for each procedure.
- The charge for all procedures is identical. (Enter the total charge *per detail line* in Element 24F.)
- The number of services performed on each DOS is identical.
- All procedures have the same HealthCheck or family planning indicator.
- All procedures have the same emergency indicator.

#### Element 24B — Place of Service

Enter the appropriate Medicaid single-digit POS code for each service.

Code	Description
0	Other
3	Office
4	Home
7	Nursing Facility
8	Skilled Nursing Facility

#### Element 24C — Type of Service

Enter a "9" for the TOS code for each service except for exceptional supplies. When submitting a claim for exceptional supplies, enter a "P" for purchased items or an "R" for rented items.

#### Element 24D — Procedures, Services, or Supplies

Enter the single most appropriate five-character procedure code as listed in the Disposable Medical Supplies (DMS) Index. Claims received without an appropriate procedure code are denied by Wisconsin Medicaid. All DMS procedure codes must include the correct DMS modifier. Refer to the DMS Index for a list of Wisconsin Medicaidallowable procedure codes.

#### Modifiers

Enter the appropriate two-character modifier in the "Modifier" column of Element 24D as indicated in the DMS Index. Please note that Wisconsin Medicaid has not adopted all Current Procedural Terminology, Health Care Procedure Coding System, formerly known as "HCFA Common Procedure Coding System," or Medicare modifiers.

#### Element 24E — Diagnosis Code

Enter the number (1, 2, 3, or 4) that corresponds to the appropriate diagnosis code listed in Element 21.

#### Element 24F — Charges

Enter the total charge for each line item.

#### Element 24G — Days or Units

Enter the appropriate number of units, time units, qualifying circumstance units, or other services billed for each line item. Always use a decimal (e.g., 2.0 units).

#### Element 24H — EPSDT/Family Planning

Enter an "H" for each procedure that was performed as a result of a HealthCheck referral. Enter an "F" for each family planning procedure. Enter a "B" if both HealthCheck and family planning services were provided. If HealthCheck or family planning do not apply, leave this element blank.

#### Element 24I — EMG

Enter an "E" for *each* procedure performed as an emergency, regardless of the POS. If the procedure is not an emergency, leave this element blank.

#### Element 24J — COB (not required)

#### Element 24K — Reserved for Local Use

Enter the eight-digit, Medicaid provider number of the performing provider for each procedure, if the billing provider indicated in Element 33 belongs to a physician clinic or group.

Any other information entered in this element may cause claim denial.

#### Element 25 — Federal Tax I.D. Number (not required)

#### Element 26 — Patient's Account No.

Optional — provider may enter up to 12 characters of the patient's internal office account number. This number will appear on the Remittance and Status Report.

#### Element 27 — Accept Assignment (not required)

#### Element 28 — Total Charge

Enter the total charges for this claim.

#### Element 29 — Amount Paid

Enter the amount paid by other insurance. If the other insurance denied the claim, enter \$0.00. (If a dollar amount is indicated in Element 29, "OI-P" must be indicated in Element 9.) Do not enter Medicare-paid amounts in this field.

#### Element 30 — Balance Due

Enter the balance due as determined by subtracting the amount paid in Element 29 from the amount in Element 28.

#### Element 31 — Signature of Physician or Supplier

The provider or the authorized representative must sign in Element 31. The month, day, and year the form is signed must also be entered in MM/DD/YY or MM/DD/YYYY format.

*Note:* The signature may be a computer-printed or typed name and date, or a signature stamp with the date.

#### Element 32 — Name and Address of Facility Where Services Were Rendered (not required)

#### Element 33 — Physician's, Supplier's Billing Name, Address, ZIP Code, and Phone #

Enter the provider's name (exactly as indicated on the provider's notification of certification letter) and address of the billing provider. At the bottom of Element 33, enter the billing provider's eight-digit Medicaid provider number.

## Completed Sample CMS 1500 Claim Form for Disposable **Medical Supplies**

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(APPROVED BY AMA COUNCIL ON MEDICAL SERVICE 8/88)

PLEASE PRINT OR TYPE

APPROVED OMB-0938-0008 FORM CMS-1500 (12-90). FORM RRB-1500, APPROVED OMB-1215-0055 FORM OWCP-1500. APPROVED OMB-0720-0001 (CHAMPUS)

## Appendix 3 **Description of Exceptional Supplies**

#### **General Information**

Most disposable medical supplies (DMS) and durable medical equipment (DME) are included in the daily rate for nursing homes and are not separately reimbursable. However, providers may receive reimbursement for certain DMS and DME provided to nursing home recipients whose medical conditions make them eligible for exceptional supplies. The exceptional supply procedure code allows Wisconsin Medicaid to separately reimburse certain supplies and equipment that are usually included in the nursing home daily rate. Recipients who have exceptional supply needs may either:

- Be ventilator dependent.
- Have a tracheostomy that requires extensive care at least twice in an eight-hour period of time.

Covered items are limited to those supplies and equipment necessary to treat the above conditions. Wisconsin Medicaid will not cover unnecessary, unreasonable, or inappropriate items as determined by Wisconsin Medicaid nurse consultants. Providers are required to document the need for exceptional supplies in the physician's orders, progress notes, and treatment sheets.

#### **Prior Authorization**

For Wisconsin Medicaid to consider reimbursement, providers are required to obtain prior authorization (PA) before dispensing exceptional supplies.

Submit requests for PA on the Prior Authorization Request Form (PA/RF) and the Prior Authorization Durable Medical Equipment Attachment (PA/DMEA). Providers are required to use the procedure code "W6890" on the PA/RF. Exceptional supplies for nursing home recipients cannot be reimbursed under other procedure codes. Providers should use the procedure code for both purchased and rented exceptional supplies. Therefore, group all needed supplies under the specified procedure code.

Use type of service (TOS) "P" for purchased items or "R" for rented items in Element 17 of the PA/RF.

Providers are also required to submit the following with the PA/RF:

- Documentation indicating that the recipient is ventilator dependent or has a tracheostomy that requires exceptional supplies.
- A physician's prescription detailing the equipment and/or quantity of needed supplies. Wisconsin Medicaid will not consider a PRN (from the Latin term pro re nata, meaning "as needed") prescription as a substitute for a physician prescription.
- Treatment sheets or a medical checklist documenting the actual use and frequency of use of the supplies and equipment.
- A record of the exact quantity of supplies used in the time period preceding the PA request.

Providers are required to include the "per unit" charge for each supply item, the frequency of use, and the estimated monthly quantity needed by the recipient. The total estimated monthly charge for all supplies must be indicated in Element 21 of the PA/RF.

If using attachments, please write the PA number on each page, in case they are separated from the PA/RF during processing.

#### Billing and Reimbursement

Providers should bill for prior authorized exceptional supplies on the CMS 1500 claim form.

If exceptional supplies are used on a daily basis, providers may bill using the beginning date of service (DOS) in the "From" column and the last DOS for each month in the "To" column in Element 24A. The quantity billed must equal the number of days within the range approved on the PA/RF. Use TOS "P" for purchased items and "R" for rented items in Element 24C.

Wisconsin Medicaid authorizes reimbursement for exceptional supplies at an average daily maximum dollar amount, based on the average daily use. The average daily maximum dollar amount is figured by multiplying the frequency of use per 30day period by the reimbursement rate for each item, adding all of the sums, and dividing by 30. Wisconsin Medicaid will not reimburse for exceptional supplies at any rate higher than the average daily maximum dollar amount.

If a recipient's need for exceptional supplies declines, resulting in the usage of fewer supplies, the average maximum amount charged to Wisconsin Medicaid should decrease accordingly.

## Appendix 4 Key to Reading the Disposable Medical Supplies Index

The Disposable Medical Supplies (DMS) Index lists the items covered by Wisconsin Medicaid, the maximum allowable fee for each item, and the limitations applicable to each code. The DMS Index key on the reverse side of this page provides helpful information for reading the DMS Index.

Providers may access an interactive, online version of the DMS Index on Wisconsin Medicaid's Web site at www.dhfs.state.wi.us/medicaid/.

#### Providers may also:

- Download an electronic version from Wisconsin Medicaid's Web site at www.dhfs.state.wi.us/medicaid/.
- Purchase additional copies of the DMS Index by calling Provider Services at (800) 947-9627 or (608) 221-9883, or by writing to:

Wisconsin Medicaid Provider Maintenance 6406 Bridge Rd Madison WI 53784-0006

Contact Provider Services for the cost of the maximum allowable fee schedule.

#### KEY TO READING THE DISPOSABLE MEDICAL SUPPLIES INDEX MAXIMUM ALLOWABLE FEE SCHEDULE

**CODE:** 

Five-digit alphanumeric Health Care Procedure Coding System (HCPCS), formerly known as "HCFA Common Procedure Coding System," National Level II codes developed by the federal Centers for Medicare and Medicaid Services (CMS), formerly HCFA, or Wisconsin Medicaid-assigned local procedure codes that identify the Disposable Medical Supplies (DMS).

**MODIFIER:** 

Modifiers used by Wisconsin Medicaid to indicate additional entries of procedure codes associated to the HCPCS and Wisconsin Medicaid-assigned base codes.

- Y Indicates modifiers specified must always be used when billing for the procedure code.
- N Indicates modifiers are not required when billing for the procedure code but, if listed, may be used if the modifier indicates a more accurate definition of the supply.

IN NH RATE:

- YES Indicates that the item is included in the nursing home daily rate and is not separately reimbursable for Wisconsin Medicaid nursing home residents.
- NO Indicates this item is not included in the nursing home daily rate and is separately reimbursable for Wisconsin Medicaid nursing home recipients.

IN HC RATE:

- YES Indicates that the item is included in the home care rate and is not separately reimbursable for Wisconsin Medicaid home care recipients. Home care services include covered services provided by home health agencies, personal care agencies, and nurses in independent practice.
- NO Indicates this item is not included in the home care rate and is separately reimbursable for Wisconsin Medicaid home care recipients.

**DESCRIPTION:** 

Base HCPCS or Wisconsin Medicaid-assigned local procedure code. The description that appears in the first row of each procedure code is the description that will appear on Remittance and Status (R/S) Reports, regardless of the modifier used. Providers will need to use the DMS Index/Maximum Allowable Fee Schedule with the R/S Report to verify Wisconsin Medicaid's maximum allowable fee payments.

Descriptions may also indicate quantities of each, package, and per box, which is considered one unit. For example, a box may contain multiple items. If "per box of 100" is indicated, the quantity or unit is equal to one (1).

MAX FEE: Maximum allowable fee for each procedure code and modifier.

MAX QTY/MO: Quantity allowed per recipient per calendar month (January, February, March, etc.) unless a different time period is indicated.

**CHANGE:** Current DMS Index revisions.

C — Indicates changes.

N — Indicates new information.

## Prior Authorization Request Form (PA/RF) Instructions for **Disposable Medical Supplies**

#### Element 1 — Processing Type

Enter the appropriate three-digit processing type from the list below. The "processing type" is a three-digit code used to identify a category of service requested.

- 132 Disposable medical supplies (DMS)
- 139 Exceptional supplies

#### Element 2 — Recipient's Medicaid Identification Number

Enter the recipient's 10-digit Medicaid identification number. Do not enter any other numbers or letters.

#### Element 3 — Recipient's Name

Enter the recipient's last name, first name, and middle initial. Use the Eligibility Verification System (EVS) to obtain the correct spelling of the recipient's name. If the name or spelling of the name on the Medicaid identification card and the EVS do not match, use the spelling from the EVS.

#### Element 4 — Recipient's Address

Enter the complete address (street, city, state, and ZIP code) of the recipient's place of residence. If the recipient is a resident of a nursing home or other facility, also include the name of the nursing home or facility.

#### Element 5 — Recipient's Date of Birth

Enter the recipient's date of birth in MM/DD/YYYY format (e.g., June 30, 1975, would be 06/30/1975).

#### Element 6 — Recipient's Sex

Enter an "X" to specify male or female.

#### Element 7 — Billing Provider's Name, Address, and ZIP Code

Enter the billing provider's name and complete address (street, city, state, and ZIP code). No other information should be entered in this element since it also serves as a return mailing label.

#### Element 8 — Billing Provider's Telephone Number

Enter the billing provider's telephone number, including the area code of the office, clinic, facility, or place of business.

#### Element 9 — Billing Provider's Medicaid Number

Enter the provider's eight-digit Medicaid provider number.

#### Element 10 — Dx: Primary

Enter the appropriate International Classification of Diseases, Ninth Revision, Clinical Modification (ICD-9-CM) diagnosis code and description most relevant to the service/procedure requested for the recipient.

*Note:* Medical vendors and individual medical suppliers need only provide a written description.

#### Element 11 — Dx: Secondary

Enter the appropriate ICD-9-CM diagnosis code and description additionally descriptive of the recipient's clinical condition.

*Note:* Medical vendors and individual medical suppliers need only provide a written description.

#### Element 12 — Start Date of Spell of Illness (not required)

Element 13 — First Date Rx (not required)

#### Element 14 — Procedure Code(s)

Enter the appropriate Wisconsin Medicaid-assigned five-digit procedure code for each service/procedure/item requested.

#### Element 15 — MOD

Enter the modifier corresponding to the procedure code (if a modifier is required by Wisconsin Medicaid policy and the coding structure used) for each service/procedure/item requested.

#### Element 16 - POS

Enter the appropriate Medicaid single-digit place of service code designating where the requested service/ procedure/item would be provided/performed/dispensed.

Code	Description
0	Other
3	Office
4	Home
7	Nursing Facility
8	Skilled Nursing Facility

#### Element 17 — TOS

Enter the appropriate type of service code for each service/procedure/item requested.

Code	Description
9	Disposable Medical Supplies (DMS) — Health Care Procedure Coding System (HCPCS) codes, formerly known as "HCFA Common Procedure Coding System"
P	Purchase New Durable Medical Equipment (DME) (for exceptional supplies only)
R	DME Rental (for exceptional supplies only)

#### Element 18 — Description of Service

Enter a written description corresponding to the appropriate five-digit procedure code for each service/procedure/ item requested.

#### Element 19 — Quantity of Service Requested

Enter the quantity requested for each service/procedure/item requested.

#### Element 20 — Charges

Enter your usual and customary charge for each service/procedure/item requested. If the quantity is greater than "1," multiply the quantity by the charge for each service/procedure/item requested. Enter that total amount in this element.

Note: The charges indicated on the request form should reflect the provider's usual and customary charge for the procedure requested. Providers are reimbursed for authorized services according to the Department of Health and Family Service's Terms of Reimbursement.

#### Element 21 — Total Charge

Enter the anticipated total charge for this request.

#### Element 22 — Billing Claim Payment Clarification Statement

An approved authorization does not guarantee payment. Reimbursement is contingent upon the recipient's and provider's eligibility at the time the service is provided and the completeness of the claim information. Payment is not made for services initiated prior to approval or after authorization expiration. Reimbursement is in accordance with Medicaid payment methodology and policy. If the recipient is enrolled in a managed care program at the time a prior authorized service is provided, Wisconsin Medicaid reimbursement is only allowed if the service is not covered by the managed care program.

#### Element 23 — Date

Enter the month, day, and year (in MM/DD/YYYY format) the Prior Authorization Request Form (PA/RF) was completed and signed.

#### Element 24 — Requesting Provider's Signature

The signature of the provider requesting/performing/dispensing the service/procedure/item must appear in this element. Providers are required to enter the requested start and end dates after the requesting provider's signature.

DO NOT ENTER ANY INFORMATION BELOW THE SIGNATURE OF THE REQUESTING PROVIDER — THIS SPACE IS USED BY THE WISCONSIN MEDICAID CONSULTANT(S) AND ANALYST(S).

## Appendix 6 Completed Sample Prior Authorization Request Form (PA/RF)

MAIL TO: E.D.S. FEDERAL CORPO PRIOR AUTHORIZATION 6406 BRIDGE ROAD SUITE 88 MADISON, WI 53784-008	UNIT		PRIOR AUTHORIZATION REQUEST FORM  PA/RF (DO NOT WRITE IN THIS SPACE)  ICN # A.T. # P.A. # 1223334					
2 RECIPIENT'S MEDICAL ASSISTA	NCE ID NUI	MBER			4 RECIPIENT	ADDRESS (STREET,	CITY, STATE, Z	IP CODE)
1234567890 3 RECIPIENT'S NAME (LAST, FIRS	T MIDDLE II	VITIAL )			609	Willow		
Recipient, Ima					Any	town, WI 5	5555	
5 DATE OF BIRTH  MM/DD/YYYY		1	6 SEX	FX	1 .	VIDER TELEPHONE  ) XXX-XXX		
7 BILLING PROVIDER NAME, ADDI	RESS, ZIP C	ODE:			1 2 2 2 2 2	9 BILLING PROVIDE	R NO.	
IM Duanidan						12345678 10 DX: PRIMARY	8	
I.M. Provider 1 W. Williams						250.01 Dial		
	: E E E E					11 DX: SECONDARY 595.9 Cysti		
Anytown, WI	3333					12 START DATE OF	SOI:	13 FIRST DATE RX:
14	15	16	17	18			19	20
PROCEDURE CODE	MOD	POS	TOS	DESCRIPTIO	ON OF SERVIC	E	QR	CHARGES
A4253		4	9	Blood glucose	e test stri	ps	3	XXX.XX
A4259		4	9	Lancets			2	XXX.XX
W-12-1-1-1								
						W-11		
								21
22. An approved authorization Reimbursement is continged				nent.			TOTAL CHARGE	XXX.XX
recipient and provider at for services initiated prior Assistance Program paym authorized service is provident	the time to approvent ent meth	the servival or afte odology	rice is p er autho and Poli	rization expiration date. F icy. If the recipient is e	Reimburseme Inrolled in a	nt will be in acc Medical Assist	cordance w ance HMO	ith Wisconsin Medical
authorized service is provid	ea, wiviA	P reimbur	sement	will be allowed only if the	service is no	start (		01-01-01
23MM/DD/Y	YYYY	24		.M. Irouidez		end d	ate:	03-31-01
DATE			RI	EQUESTING PROVIDER SIGNATURE				
AUTHORIZATION:				(DO NOT WRITE IN THIS	S SPACE)			
					F	PROCEDURE(S) AUT	HORIZED	QUANTITY AUTHORIZED
APPROVED		GR/	ANT DATE	EXPIRATION I	DATE			
MODIFIED - REA	ASON:							
DENIED - REA	ASON:							
DETUDN	ACON!							
RETURN – REA	ASON:							
DATE 482-120			CON	ISULTANT/ANALYST SIGNATURE	Ē			

## Completed Sample Prior Authorization Request Form (PA/RF), Prior Approval Granted

MAIL TO: E.D.S. FEDERAL CORPOL PRIOR AUTHORIZATION 6406 BRIDGE ROAD SUITE 88 MADISON, WI 53784-008  2 RECIPIENT'S MEDICAL ASSISTA 1234567890 3 RECIPIENT'S NAME (LAST, FIRS Recipient, Ima 5 DATE OF BIRTH	UNIT 8 NCE ID NUN T, MIDDLE IN		IC A	[ ] [ ] [ ]	RECIPIENT A 609 Any B BILLING PRO	ADDRESS (STREET, Willow town, WI 5 DVIDER TELEPHONE ) XXX-XXX	CITY, STATE, Z	132
MM/DD/YYYY 7 BILLING PROVIDER NAME, ADDI  I.M. Provider 1 W. Williams Anytown, WI	55555		17	18	( AAA	9 BILLING PROVIDE  1234567  10 DX: PRIMARY  250.01 Dia  11 DX: SECONDARY  595.9 Cysti  12 START DATE OF	R NO.  8  betes  tis	13 FIRST DATE RX:
PROCEDURE CODE	MOD		17 TOS	DESCRIPTION			QR	CHARGES
A4253		4	9	Blood glucose  Lancets	test stri	ps	3	XXX.XX XXX.XX
						4 17 27		
Assistance Program paym	nt upon el the time to approvent meth ed, WMA	ligibility of the serv al or aft odology	f the vice is per author and Pol rsement		imburseme olled in a	nt will be in acc Medical Assist	cordance wi ance HMO HMO. date:	th Wisconsin Medical
DENIED - REA	ASON: ASON:		<b>01-01</b> ANT DATE	03-31-01 EXPIRATION DA	F	PROCEDURE(S) AUT A4253 A4259	HORIZED	9 5
12/27/00  AB2-120  DATE				J.M. Diwae Consultur nsultant/analyst signature	<del>}</del>			

## Completed Sample Prior Authorization Request Form (PA/RF) for **Exceptional Supplies**

MAIL TO: E.D.S. FEDERAL CORPO PRIOR AUTHORIZATION			PRIC	PA/RF (DO NOT WRITE		Ε)	1 PRC	OCESSING TYPE
6406 BRIDGE ROAD SUITE 88 MADISON, WI 53784-00			Α.	N # T. # A. # 1223334				139
2 RECIPIENT'S MEDICAL ASSIST 1234567890 3 RECIPIENT'S NAME (LAST, FIRST Recipient, Ima	ST, MIDDLE IN	NITIAL)			609 Any	ADDRESS (STREET, Willow town, WI 5	55555	ŽIP CODE)
5 DATE OF BIRTH  MM/DD/YYYY  7 BILLING PROVIDER NAME, ADD  I.M. Provider			6 SEX M	F X		DVIDER TELEPHONE  XXX-XXX  9 BILLING PROVIDE  1234567  10 DX: PRIMARY	R NO.	
1 W. Williams Anytown, WI	55555					518.81 Res 11 DX: SECONDAR V55.0 Trac 12 START DATE OF	heostomy	
PROCEDURE CODE	15 MOD	POS	17 TOS	DESCRIPTIO	N OF SERVIC	)E	19 QR	20 CHARGES
W6890		8	P	Trach care kit	BID		60	XXX.XX
W6890		8	P	Trach suction	catheter/	every shift	90	XXX.XX
W6890		8	P	Trach tie/secu	re ever	y 3 days	10	XXX.XX
W6890		8	R	Compressor			30	XXX.XX
22. An approved authorizati Reimbursement is continge recipient and provider at for services initiated prior Assistance Program payn authorized service is provided as a MM/DD/DATE	ent upon el the time to approv nent meth ded, WMA	igibility o the serv al or aft odology	of the vice is proper author and Police rement v	rovided and the completization expiration date. R	eimburseme nrolled in a	nt will be in ace Medical Assist	cordance wance HMO HMO.  date:	rith Wisconsin Medical
DENIED - RE	:ason: :ason: :ason:	GR	ANT DATE	(DO NOT WRITE IN THIS	F	PROCEDURE(S) AU1	THORIZED	QUANTITY AUTHORIZED
			CON	SULTANT/ANALYST SIGNATURE				

## Appendix 9

## Completed Sample Prior Authorization Request Form (PA/RF) for Exceptional Supplies, Prior Approval Granted

MAIL TO: E.D.S. FEDERAL CORPO PRIOR AUTHORIZATION 6406 BRIDGE ROAD				PA/RF (DO NOT WRI	JEST FORM	CE)		CESSING TYPE	
SUITE 88 MADISON, WI 53784-008	38		A	T. # A. # <b>1223334</b>		-	139		
2 RECIPIENT'S MEDICAL ASSISTA				1223334		ADDRESS (STREET,	CITY, STATE, Z	IP CODE)	
Recipient, Ima						ytown, WI 5			
5 DATE OF BIRTH  MM/DD/YYYY			6 SEX M	F X	1	OVIDER TELEPHONE  XXX-XXX			
7 BILLING PROVIDER NAME, ADD  I.M. Provider		ODE:		******	•	9 BILLING PROVIDED 12345678 10 DX: PRIMARY 518.81 Rest	3	e	
1 W. Williams						11 DX: SECONDARY V55.0 Track	,		
Anytown, WI	55555					12 START DATE OF		13 FIRST DATE RX:	
PROCEDURE CODE	MOD MOD	16 POS	17 TOS	18 DESCRIPTI	ION OF SERV	ICE	19 QR	20 CHARGES	
W6890		8	P	Trach care ki	it BID		60	XXX.XX	
W6890		8	P	Trach suction	n catheter	/every shift	90	XXX.XX	
W6890		8	P	Trach tie/secu	ire eve	ry 3 days	10	XXX.XX	
W6890		8	R	Compressor			30	XXX.XX	
22. An approved authorizati Reimbursement is continge recipient and provider at for services initiated prior Assistance Program paym authorized service is provic	nt upon el the time to approv ent meth	ligibility o the serv al or aft odology	of the vice is p ter author and Poli	rovided and the completization expiration date.  cy. If the recipient is	Reimbursem enrolled in	ent will be in acc a Medical Assista	ordance w ance HMO	ith Wisconsin Medi	cal
23 MM/DD/Y				M. Provider		start o	late:	01-01-01	
23 IVIIVI/DD/ S	IIII	24		QUESTING PROVIDER SIGNATURE		end d	ate:_	06-30-01	
AUTHORIZATION:				(DO NOT WRITE IN TH	IS SPACE)				
X APPROVED		01-	01-01	06-30-0 EXPIRATION		PROCEDURE(S) AUT W6890 (P)		QUANTITY AUTHORIZ	
MODIFIED - RE.	ASON:					Average dai	ily max \$	8XX.XX 181	days
						W6890 (R) Average dai	ly max \$	SXX.XX 181	days
DENIED - RE.	ASON:					-			
RETURN – RE	ASON:								
12/27/00				J.M. Duran Consul	alust				
482-120 DATE			CON	SULTANT/ANALYST SIGNATUR	RE				

## Prior Authorization Durable Medical Equipment Attachment (PA/DMEA) **Completion Instructions**

The timely determination of authorization is significantly enhanced by the completeness and quality of the documentation submitted by providers when requesting prior authorization (PA). Carefully complete this attachment form, attach it to the Prior Authorization Request Form (PA/RF) and submit it to the following address:

Wisconsin Medicaid Prior Authorization Ste 88 6406 Bridge Rd Madison WI 53784-0088

#### Recipient Information:

#### Element 1 — Last Name

Enter the recipient's last name. Use the Eligibility Verification System (EVS) to obtain the correct spelling of the recipient's name. If the name or spelling of the name on the Medicaid identification card and the EVS do not match, use the spelling from the EVS.

#### Element 2 — First Name

Enter the recipient's first name. Use the EVS to obtain the correct spelling of the recipient's name. If the name or spelling of the name on the Medicaid identification card and the EVS do not match, use the spelling from the EVS.

#### Element 3 — Middle Initial

Enter the recipient's middle initial. Use the EVS to obtain the correct initial of the recipient's name. If the initial on the Medicaid identification card and the EVS do not match, use the initial from the EVS.

#### Element 4 — Medical Assistance ID Number

Enter the recipient's ten-digit Medicaid number. Do not enter any other numbers or letters.

#### Element 5 — Age

Enter the age of the recipient in numerical form (i.e., 45, 60, 21).

#### Provider Information:

#### Element 6 — Prescribing Physician's Name

Enter the name of the prescribing physician in this element.

#### Element 7 — Prescribing Physician's Medical Assistance Provider Number

Enter the eight-digit Medicaid provider number of the physician prescribing the item(s) of disposable medical supplies (DMS).

#### Element 8 — Dispensing Provider's Telephone Number

Enter the telephone number, including area code, of the provider dispensing the requested DMS.

The remaining portions of this attachment are to be used to document the justification for the requested DMS item(s).

- Complete Elements A through H and J for all requested DMS items. Documentation of current medical necessity, individualized for each recipient, must be demonstrated.
- Attach a photocopy of the physician's prescription to this attachment. The prescription must be signed and dated within six months of receipt by Wisconsin Medicaid.
- Read the PA Statement before dating and signing the attachment.
- The attachment must be dated and signed by the provider requesting/dispensing the supplies.

### Appendix 11

## Sample Completed Prior Authorization Durable Medical Equipment Attachment (PA/DMEA)

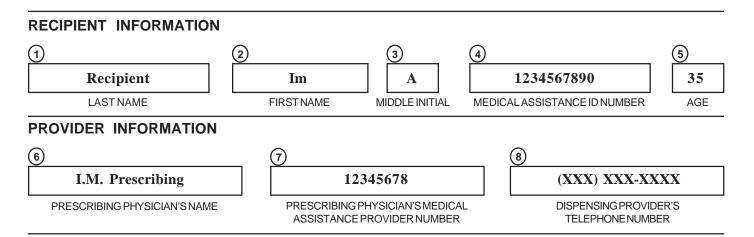
Mail To:

Wisconsin Medicaid **Prior Authorization Unit** Suite 88 6406 Bridge Rd. Madison, WI 53784-0088

## PA/DMEA

#### PRIOR AUTHORIZATION **DURABLE MEDICAL EQUIPMENT ATTACHMENT**

- 1. Complete this form.
- 2. Attach to PA/RF. (Prior Authorization/Request Form)
- 3. Mail to Wisconsin Medicaid.



A. Describe the overall physical status of the recipient: (mobility, self-care, strength, coordination)

Is independent in mobility and self cares. Shows adequate and normal strength and coordination.

B. Describe the medical condition of the recipient as it relates to the equipment/item requested — Why does the recipient need this equipment?

Has Type 1 diabetes, was recently in good control with BID testing of blood sugars. Recent bladder infection, currently on antibiotics. Physician ordered additional testing. Increased to 5x's per day.

- C. Is the recipient able to operate the equipment/item requested \(\mathbb{\text{M}}\) Yes \(\mathbb{\text{P}}\) No if not, who will do this? **Independent**
- D. Is training provided or required? ☐ Yes X No Explain: Recipient previously instructed on proper glucometer use. Demonstrates good technique.

Q	
0	
7	
4	

	State where equipment  M Home (Describe type	e of dwelling and a	ccessibility)	
Ka	anch type, NO accessib		¬ •"	
	☐ Nursing Home (Describe type of o	☐ School Iwelling and acces	☐ Office sibility)	□ Job
	Attach an Occupationa applicable.	l or Physical Thera	apy Report if ava	ailable.
	State estimated duration months. Once infection		ecrease to BID	testing.
H.	If renewal or continuati      Current clinical cor      Progress (improver      Results      Recipient's use of	dition nent; no change, e	etc.)	ted, describe the recipient's
Ini	itial PA request, not ap	plicable.		
l.	Indicate amount of oxyg Liters per minute Hours per day Days per week			icable.
			rescription to this	s Attachment form. The prescription must be
	signed and dated with	-	•	·
			_	THAN OR SIGNIFICANTLY DIFFERENT MENT OF THE BILLING CLAIM(S).
			T.M. P.	nui: An P
J.	MM/DD/YYYY  Date		Requesting Provide	

## Appendix 12 Prior Authorization Durable Medical Equipment Attachment (PA/DMEA) (for photocopying)

(A copy of the Prior Authorization Durable Medical Equipment Attachment (PA/DMEA) is located on the following pages.)

(This page was intentionally left blank.)

Mail To:

Wisconsin Medicaid Prior Authorization Unit Suite 88 6406 Bridge Rd. Madison, WI 53784-0088

## PA/DMEA

# PRIOR AUTHORIZATION DURABLE MEDICAL EQUIPMENT ATTACHMENT

- 1. Complete this form.
- 2. Attach to PA/RF.(Prior Authorization/Request Form)
- 3. Mail to Wisconsin Medicaid.

RECIPIENT INFORMATION				
1	2	3	4	5
LAST NAME	FIRSTNAME	MIDDLE INITIAL	MEDICAL ASSISTANCE ID NU	IMBER AGE
PROVIDER INFORMATION				
6	7		8	
PRESCRIBING PHYSICIAN'S NAME		PHYSICIAN'S MEDICA PROVIDER NUMBER		PROVIDER'S NENUMBER
A. Describe the overall physical	status of the recipie	nt: (mobility sel	f-care strength coording	ation)
7.1. 2000.1.20 the overall physical		(	oaro, oarongan, ooorana	a
B. Describe the medical condition	on of the recipient as	it relates to the	equipment/item requeste	ed — Why does
the recipient need this equipa				·
C. Is the recipient able to operat	e the equipment/item	requested — [	☐ Yes ☐ No — if not, w	ho will do this?
D. Is training provided or require	ed? □ Yes □ No	Explain:		

Ε.	State where equipment/item will be used:
	☐ Home (Describe type of dwelling and accessibility)
	□ Nursing Home □ School □ Office □ Job  (Describe type of dwelling and accessibility)
F.,	Attach an Occupational or Physical Therapy Report if available.
G.	State estimated duration of need:
H.	If renewal or continuation of DME Authorization is requested, describe the recipient's  Current clinical condition  Progress (improvement; no change, etc.)  Results  Recipient's use of equipment/item prescribed
l. I	Indicate amount of oxygen to be administered:
	Liters per minute Continuous Hours per day PRN Days per week PaO <sub>2</sub>
	Attach a photocopy of the Physician's Prescription to this Attachment form. The prescription must be signed and dated within 6 months of receipt by Wisconsin Medicaid.
	THE PROVISION OF SERVICES WHICH ARE GREATER THAN OR SIGNIFICANTLY DIFFERENT FROM THOSE AUTHORIZED MAY RESULT IN NON-PAYMENT OF THE BILLING CLAIM(S).
J	